

# WINAIR is looking for you!



## FLIGHT ATTENDANT

We're seeking passionate individuals to join our team and create memorable experiences for our passengers. You'll ensure their safety, security, and comfort while delivering exceptional customer service throughout their journey.

### Responsibilities:

- Pre-flight duties: prepare cabin, check safety equipment
- Deliver safety briefings and demonstrate emergency procedures
- Handle security situations and administer first aid if needed
- Welcome and assist passengers onboard with warmth and professionalism
- Provide exceptional customer service, ensuring everyone feels respected and comfortable

### Requirements:

- Minimum HAVO/Secondary school diploma
- 2+ years of work experience
- Excellent customer service and communication skills
- Physical stamina and strong decision-making abilities
- Fluency in English (Spanish, Dutch, French a plus)
- Hardworking, pleasant personality, and team player
- Clean criminal record and pass pre-employment medical
- Willing to relocate to St. Maarten (2-year commitment)
- Dutch nationals or permanent residents preferred

Excited to take flight with us? Scan the QR code for full details and apply today! Let's make every journey exceptional together!

## REVENUE, NETWORK AND SCHEDULING MANAGER

Are you ready to take your aviation career to the next level? Winair is seeking a dynamic individual to fill the role of Revenue, Network, and Scheduling Manager. For an analytically strong aviation specialist, this position offers a unique opportunity to contribute to the professionalization of our organization while expanding your skills and impacting senior management decisions.

### Key Responsibilities:

- Network management and scheduling: Develop and execute robust schedules for our ATR and Twin Otter fleet, navigate the complex Caribbean aviation market, and ensure seamless connections for passengers.
- Revenue management: Maximize passenger revenue through route inventory control, pricing strategies, and fare structure optimization. Utilize revenue management systems to interpret data and make strategic pricing decisions.

### Experience and Qualifications:

- Bachelor's degree in a related field
- 2-5 years' experience in network revenue management, preferably in the airline industry
- Understanding of network carriers, interline/codeshare agreements, and GDS
- Strong analytical and problem-solving skills with a business mindset
- Organized and flexible approach
- Airline experience preferred
- Assertive and solution-oriented with a hands-on mentality

If you're ready to make an impact and bring Winair to new heights, scan the QR code and apply today!

## CUSTOMER SERVICE CONTROL AGENT

As a Customer Service Control Agent, you'll play a crucial role in ensuring exceptional service for our valued customers. Your responsibilities include managing schedules, optimizing revenue, handling system communications, making bookings, issuing tickets, and addressing customer inquiries promptly and professionally.

### Requirements:

- Minimum Associate Degree or equivalent
- Excellent communication skills in English (additional languages a plus)
- Proficiency in Microsoft Office, particularly Excel and Word

- Flexibility to work various shifts, weekends, and holidays
- Team-oriented with a strong work ethic
- Ability to handle complex situations with professionalism
- Dutch nationality or permanent residence preferred
- Aviation experience is advantageous but not required
- Valid Driver's license considered an asset

If you're well-organized, customer-focused, and thrive in a fast-paced environment, join our team! Scan the QR code to find the full job description and apply now to become part of our dynamic workforce dedicated to delivering exceptional service to our customers!



<https://www.winair.sx/careers>

Apply now and be part of Winair's exciting journey! Interested candidates can apply in writing with a motivation letter, resume, certificates/diplomas, proof of vaccination, passport copy, and residence document if applicable to [humanresources@fly-winair.com](mailto:humanresources@fly-winair.com), the deadline for application submission is February 24, 2024.